BBA Mobile App's Privacy Policy

Bank Bumi Arta understand that protecting Customer's Privacy, protecting Customer's Personal Information, and also the transparency of what Bank doing with Customer's data are the most important part to develop Customer's trust to the Bank.

Because of that, BBA Mobile Apps guarantee the Customer's convenient and the Customer's Data confidentiality, in this way, Bank Bumi Arta use Secure Socket Layer (SSL) 123bit as an encryption technology that protect the communication between Customer's smartphone with Bank Server. In addition to improve Customer's security, Bank use Session Timeout Method that will automatically terminate Customer's login session when there are no activity on the BBA Mobile within 5 (five) minutes and also automatically logout from the session.

Customer's data that stored in Bank Bumi Arta was a Bank Secret that must be protected by Bank and the exception of this will be according to the terms and condition and also to the current law.

Towards the stored Customer's data, Bank will be always protect the confidentiality in the way of use of BBA Mobile, and only few people that able to access that information to be used as appropriate. Bank will always remind to Bank employee how important of protecting the confidentiality of the Customer's data and inform to not giving any confidential information to anyone although there's anyone on behalf Bank Bumi Arta.

Customer knows that without any agreement from the cardholder, Bank will never give the data or information unless for internal Bank use only and for Bank's service provider to give the best banking service to the Customer, and for allowed purpose that ruled at the current law. Bank Bumi Arta will also never give that data to the third-party without the Customer's permission.

Thank you for your loyalty of using BBA Mobile from Bank Bumi Arta.